



Gaming Code of Practice

Providing Responsible Gambling Services

The Management of the Sunnybank Community and Sports Club, in consultation with Employees and Members have developed a Responsible Service of Gambling Policy, to minimise harm associated with gambling. A self-regulatory and voluntary instrument, the Responsible Service of Gambling Policy demonstrates the Sunnybank Community & Sports Club's commitment to minimising harm associated with gambling on its Employees, Members and Patrons and the local community.

The goals of our Responsible Service of Gambling Policy are to:

- Manage potential harm associated with gambling by creating a responsible gambling environment.
- Educate and inform board/committee, management, employees, members and patrons and the local community about potential harm associated with gambling. Create awareness of significant benefits that will arise where employees, members, and patrons and the local community assist the club in its endeavours to minimise potential harm associated with gambling.
- We are committed to staff training in the responsible service of gambling and all staff will possess a Responsible Service of Gambling qualification.
- Ensure compliance with the **Gaming Machine Act 1992, Liquor Act 1992**, provisions on responsible service of alcohol and the **Queensland Responsible Gambling Code of Practice**.

- The Sunnybank Rugby Union Club Ltd has a responsibility to ensure that the **Gaming Machine Act 1992, Liquor Act 1992**, and the **Queensland Responsible Gambling Code of Practice** are strictly adhered to in the provision of gambling products and services. Therefore, Sunnybank Community & Sports Club has implemented the following strategies to minimise the potential harm associated with gambling: - Provision of Information - Interaction with customers and community - Exclusion provisions - Physical environment - Financial transactions - Advertising and promotions.

The Sunnybank Community & Sports Club commenced implementation of the Responsible Service of Gambling Policy on August 1 2002 and has all measures in place. The club reviews the Responsible Service of Gambling Policy on an annual basis and makes assessments of the club's gambling environment on a regular basis. The club makes such changes as are reasonably necessary to comply with this Policy and an ongoing responsible gambling environment for the club.

If you believe that an employee or authorised representative of the Clubs has acted outside this policy statement, or your specific instructions, please contact Sunnybank Community & Sports Club on (07) 3323 9600.

This Responsible Service of Gambling Policy relates to all of the operations within the Clubs. Further details about our commitment to minimise harm associated with gambling, is contained within our documentation.